

## LoadProof Testimonial from a Happy User



**Julio Lopez,**  
**Operations Supervisor**  
**Kenco Logistics**

### 1 - What is your current Title?

Operations Supervisor.

### 2 – What are your current roles & responsibility?

- Responsible for new startup account, which includes Inbound/Outbound, Inventory Control, Transportation, Building Layout, Process Documentation and Labor Management.
- Manage site fleet maintenance, which include scheduling PM's with local care providers. Participate in problem solving weekly Gemba's and Kaizen bursts.
- Serve as customer's customer Site Leader when required consisting of customer communication, delivery deviations, finance forecasts and KPI's.

### 3 - What were some challenges you faced regarding picture documentation & storage in the warehouse prior to adopting Loadproof?

- I did not have enough Proof of shipment,
- I did not have anything to show that the damages were not ours, and
- I did not have anything to deny the short claims.

### 4 - How did LoadProof solve these challenges?

- With Loadproof I am able to send photos of what condition our product was shipped in.
- I am able to share proof that all cases were shipped.
- I am able to show proof that we did our job right

### 5 - How is the situation now?

- With LoadProof I am able to push damage claims back onto the carriers as I have the pictures to show
- Also, with picture proof I am able to refuse short claims on orders with the pictures we took when we shipped the product.

### 6 - Would you recommend LoadProof to other Warehouse and Distribution Center Managers?

Yes, Absolutely.

### 7 - Any other comments you have?

In our RDC we use ipads with LoadProof and have to use the iphone version of the app. When taking pictures with the ipads it requires us to stand 15 to 20 feet away to capture a full image of a pallet. The app on our phones only requires 5 or 7 feet. This is very helpful on days with multiple pallets on our docks. (which is usually the case)