LoadProof Testimonial from a Happy User

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What is your Current Title?
Business Systems Analyst

What are your Roles & Responsibilities?
Information Technology Administrator that supports mission critical systems in the Bosch Distribution Center.
Provide Solutions to Operations team to solve their issues
Area of Expertise - Working in the paper & forest products industry. Active Directory, Dell Servers, all facets of desktop, server, iPhone, production printer support, wireless networks, VLANs, advanced understanding of TCP/IP protocols, network infrastructure design, and purchasing of IT related equipment for four facilities in the South East. Project management of rolling out mission critical capabilities

What were some challenges you faced regarding picture documentation & storage in the warehouse prior to adopting Loadproof?
We get a lot of claims. We did not have anything to show when the claims showed up or there were quality issues. Needed to be able to prove to our customers, that the product was not damaged, proof of inside the truck, the way it was loaded. The quality engineer relies heavily on the pictures for claims & quality

How did LoadProof solve these challenges?
It is a vital program to our operation and prevents us from being responsible for damages to product after it leaves our warehouse because we can prove the load was not damaged when it left our warehouse.
After implementing these pictures, loadproof, it was necessary for logistics, it has improved the claims situation tremendously.
Saves a lot of money.

How is the situation now?
Situation is so much better, we have pictures to show now. So we don't get that many claims.

Would you recommend LoadProof to other Warehouse and Distribution Center Managers?
Would absolutely recommend loadproof to other customers